

**Office of Emergency Communications (OEC) Technical Assistance Request**

**DRAFT Requests (GITA) – For Discussion**

*Draft Dated: September 9, 2008*

Reference: OEC ICTAP catalog - <http://www.safecomprogram.gov/NR/rdonlyres/0D9BACE0-72FD-4DA6-9FAF-C35FA1C61F0E/0/OECTechnicalAssistanceCatalog.pdf>

**Draft Recommendations for ICTAP Technical Assistance (TA) Requests – Top 3 Priorities:**

**1. SOP-DEV: Standard Operating Procedures/Communications Plan Development (p 11)**

This service was recommended by the OEC, Phoenix Assistant Police Chief Tracy Montgomery, and Oro Valley Police Chief Danny Sharp (concurrence with Assistant Chief Montgomery). As one of the SAFECOM lanes, SOPs are recognized as a fundamental component of communications interoperability. This TA would help solidify a standard integrated approach for the State and help AZ harmonize with current federal best practices. (SCIP Initiative #12 Standardize SOPs for statewide interoperable communications)

**2. GOV-ASMT: Existing Governance Structures Assessment (p 6)**

This TA was Assistant Chief Montgomery's top priority, with concurrence by Chief Sharp, and is a recognized need. We intend to engage for work in this area through PSIC and IECGP identified funding, and would like to use this TA as an independent assessment after the completion of that work in late 2009. (SCIP Initiative #3 Expand Governance Model) [Note: This offering is more robust than GOV-GSM: Governance Structures Model Development (also recommended by Assistant Chief Montgomery), as it involves an assessment rather than simply a workshop.]

**3. OP-TTX: Communications Focused Tabletop Exercise (p 18)**

This service was recommended by OEC, Assistant Director of ITS for the City of Yuma, Greg Wilkinson, and Commander Larry Scarber of DPS (concurrence with Mr. Wilkinson). Arizona's ICTAP point-of-contact, Jennifer Hendry Ph.D (Senior Scientist with SAIC), indicates this is a very good value TA. The potential drawback is that significant cooperation and agency resources must be dedicated to such an exercise. Mr. Wilkinson believes a number of regions, and definitely the South RAC, have received training funds but lack a clear plan to utilize this money. It is possible these grant recipients could leverage this TA in some way. (SCIP Initiative #10 Develop a statewide, comprehensive communications training and exercise plan) [Note: Other exercises were also recommended by Mr. Wilkinson as lower priorities than this offering.]

**We need to select two of the following offerings to be #4 and #5 priority requests:**

**TRG-COML: All-Hazards Type III COML Certification offering (p 14)**

This training course was Assistant Chief Montgomery's fourth priority, with concurrence by Chief Sharp, and was recommended by OEC to address the SCIP initiative to develop statewide communications training. The State is currently evaluating a proposal to deliver COML training statewide with IECGP funding. Also, OEC recently issued a finalized curriculum and training schedule for a 3-day COML training course. (SCIP Initiative #10 Develop a statewide, comprehensive communications training and exercise plan, Supporting Objective Develop COML and COMT classes)

**Office of Emergency Communications (OEC) Technical Assistance Request**

**DRAFT Requests (GITA) – For Discussion**

*Draft Dated: September 9, 2008*

**OP-ASMT: Operational Communications Assessment (p 23)**

This service was recommended by OEC for 3 diverse initiatives (listed in the OEC draft as Build-out Statewide System; Technical Alternatives for the Statewide Solution; Plan of Data Interoperability). The desired deliverables can be tailored to particular needs according to the catalog. A comprehensive assessment of technical capabilities, and subsequent effect on operations, is a gap in AZ and is critical for PSCC staff to develop appropriate strategy. (SCIP Initiatives #1, 2, 8, 11)

**ENG-SYS: LMR System Analysis (p 26)**

A comprehensive assessment of technical capabilities is a gap in AZ and is critical to enable development of appropriate strategies. The desired deliverables can be tailored to particular needs according to the catalog. This technical assistance offering is recommended to precede OP-ASMT below. (SCIP Initiatives #1, 2, 8, 11)

**ENG-MIG: LMR System Migration (p 27)**

This TA was Assistant Chief Montgomery's fifth priority, with concurrence by Chief Sharp, and was recommended by OEC to address two high-priority SCIP initiatives. (SCIP Initiatives #4 Upgrade the Statewide microwave backbone, #5 Develop a comprehensive plan to address catastrophic communications loss)

**ENG-AG: Audio Gateway Information and Training (p 33)**

This TA entails gateway, or audio bridge, functionality and operations training on-site or at ICTAP in San Diego. This TA would provide value to a number of jurisdictions and stakeholders because it can include ACU-1000 training if desirable. This service was not recommended by OEC, but was by Mr. Wilkinson with concurrence from Cmdr. Scarber, and was cited as a good value by Dr. Hendry. (SCIP Initiative #10 Develop a statewide, comprehensive communications training and exercise plan)